Product	Version	Theme	Environment	Date	Department	Person	Language
SEE Electrical PLM	V4Rx	Application server	Windows		After Sales	Technical Support	EN

Subject:

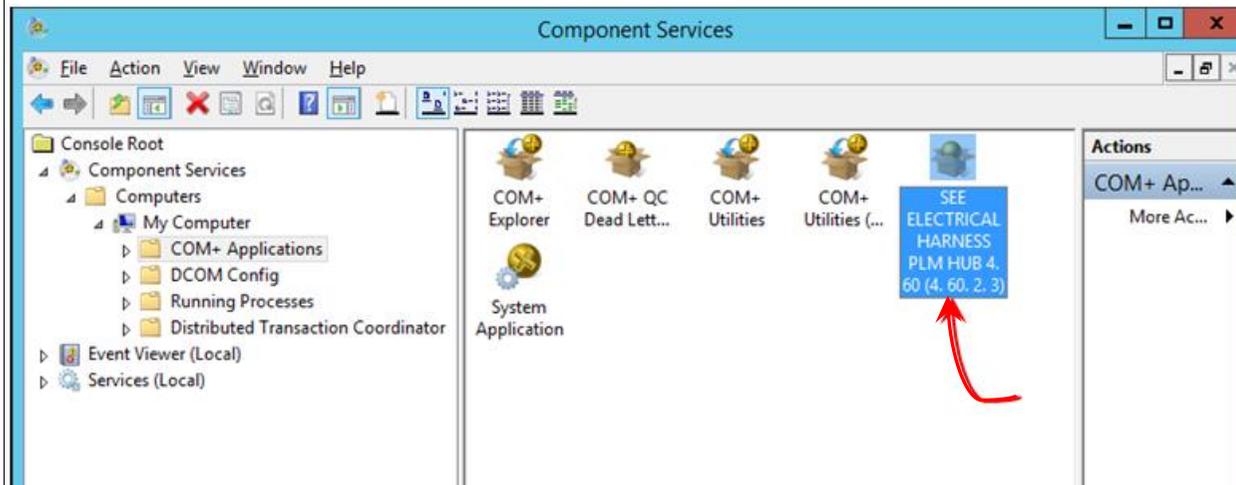# How to get the Application server status

Description:

This document describes how to get information about the SEE Electrical PLM – application server.
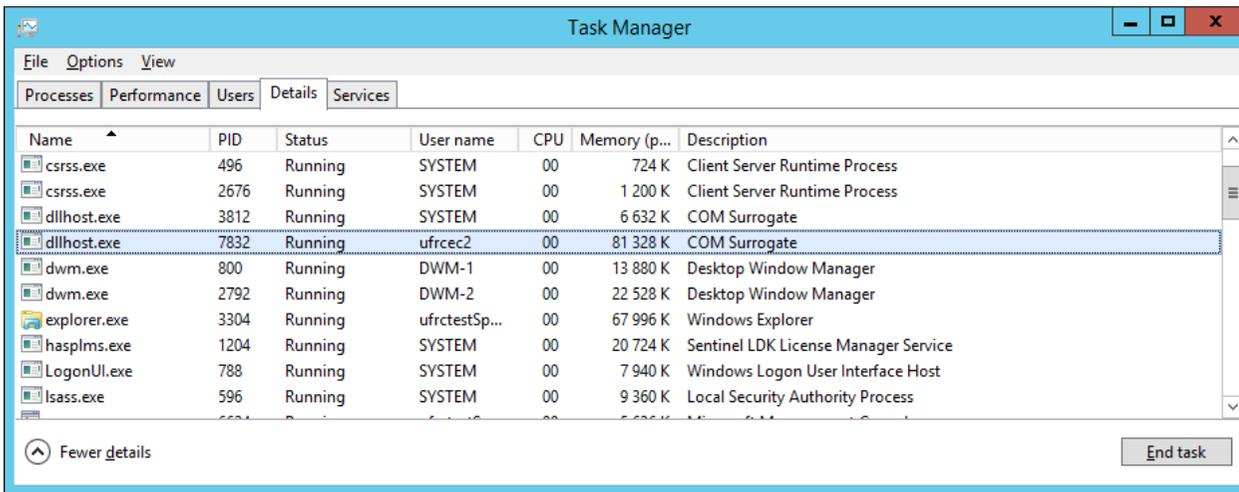
Our proposed solution:

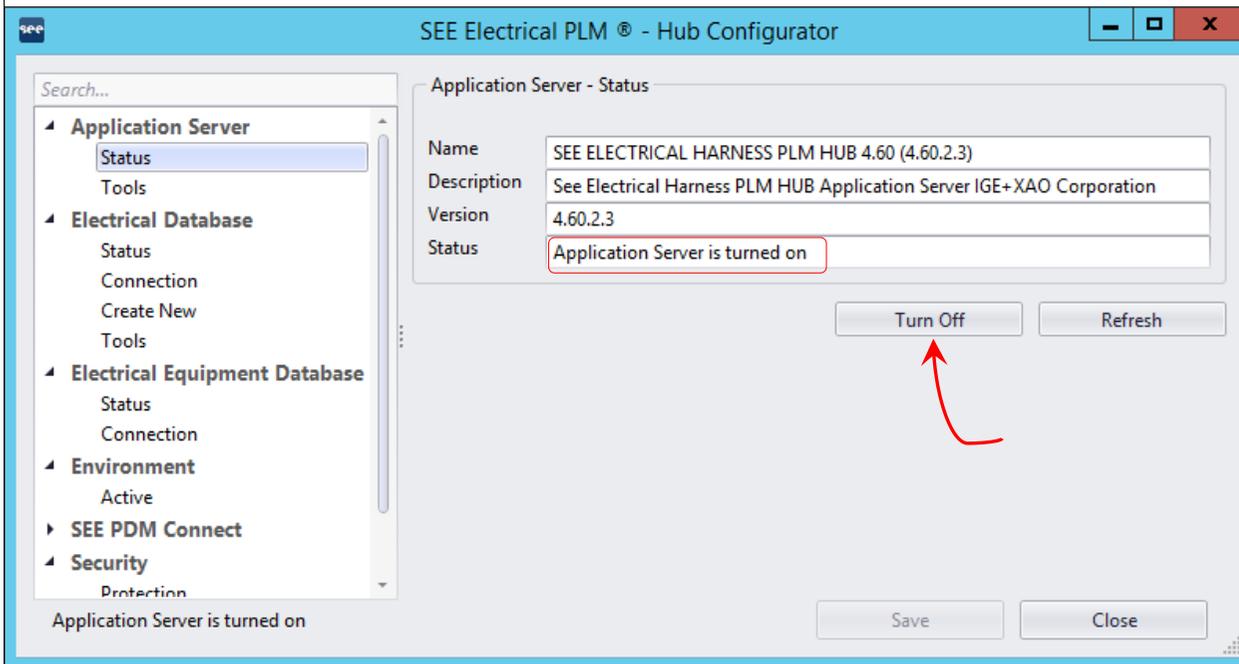The SEE Electrical PLM application server runs as a COM+ service.
As such, it is visible under the Windows Component Services application, from the Administrative Tools of the control panel:

It can also be observed under the task manager as a "dllhost.exe" process, having the name of the user selected to start this service (see the Identity tab in the properties of this COM+ service):
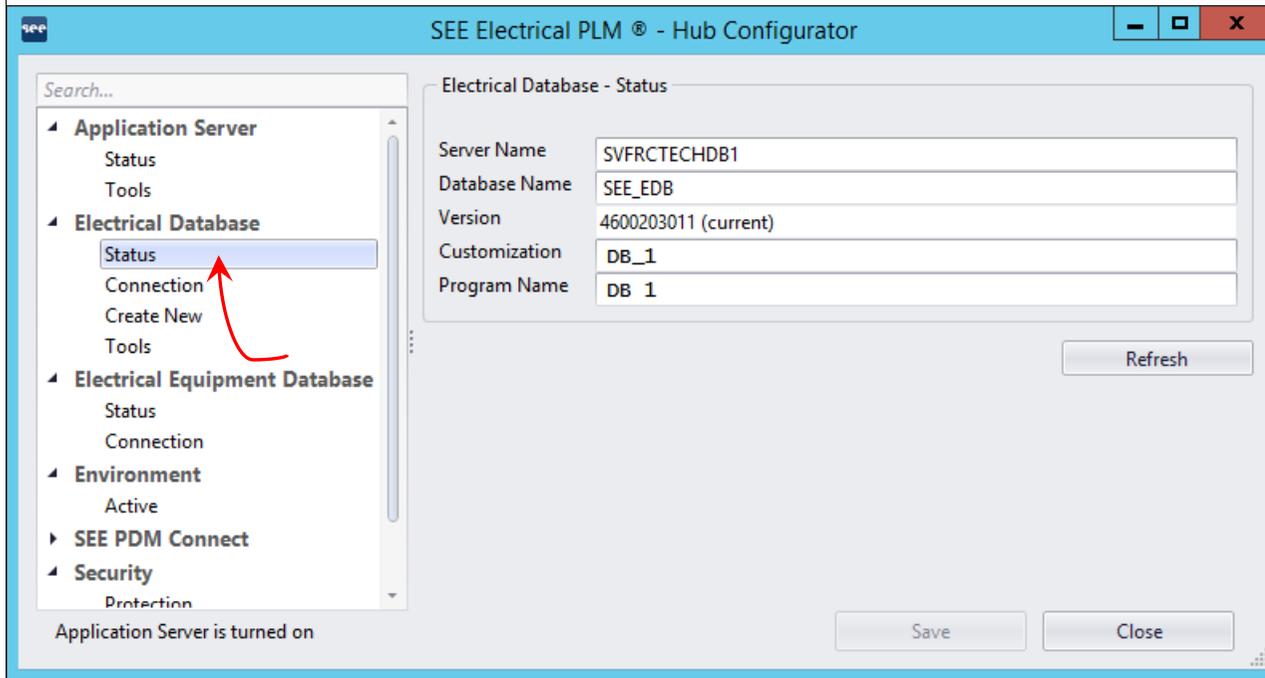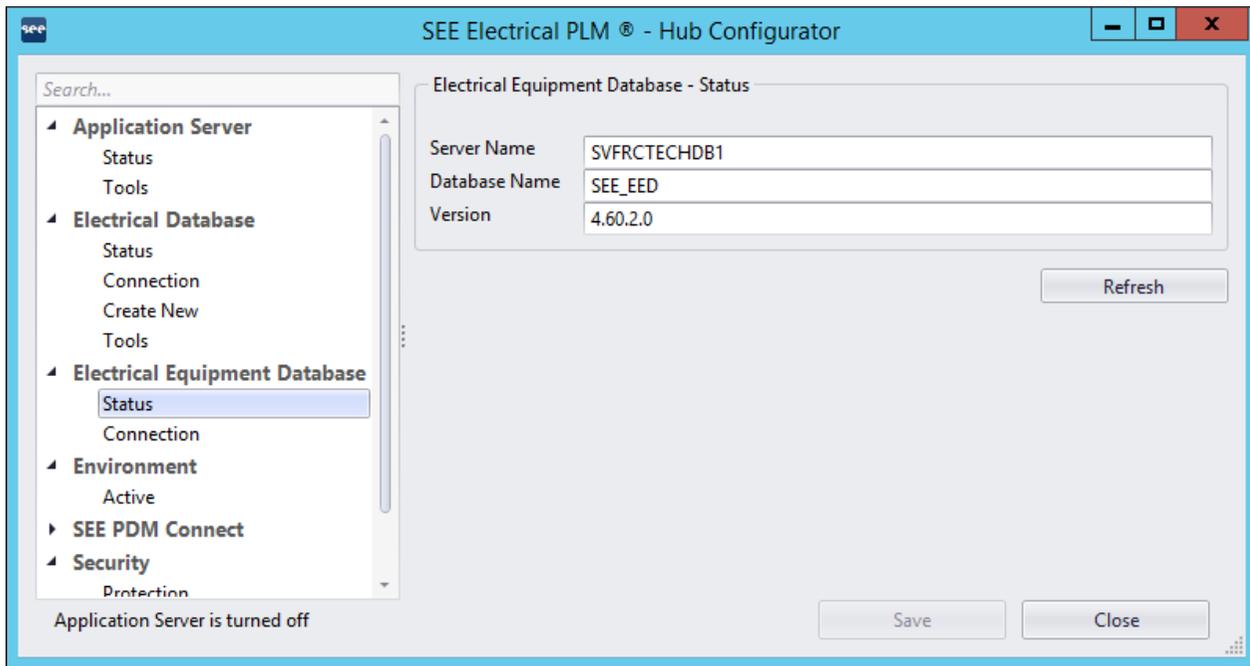
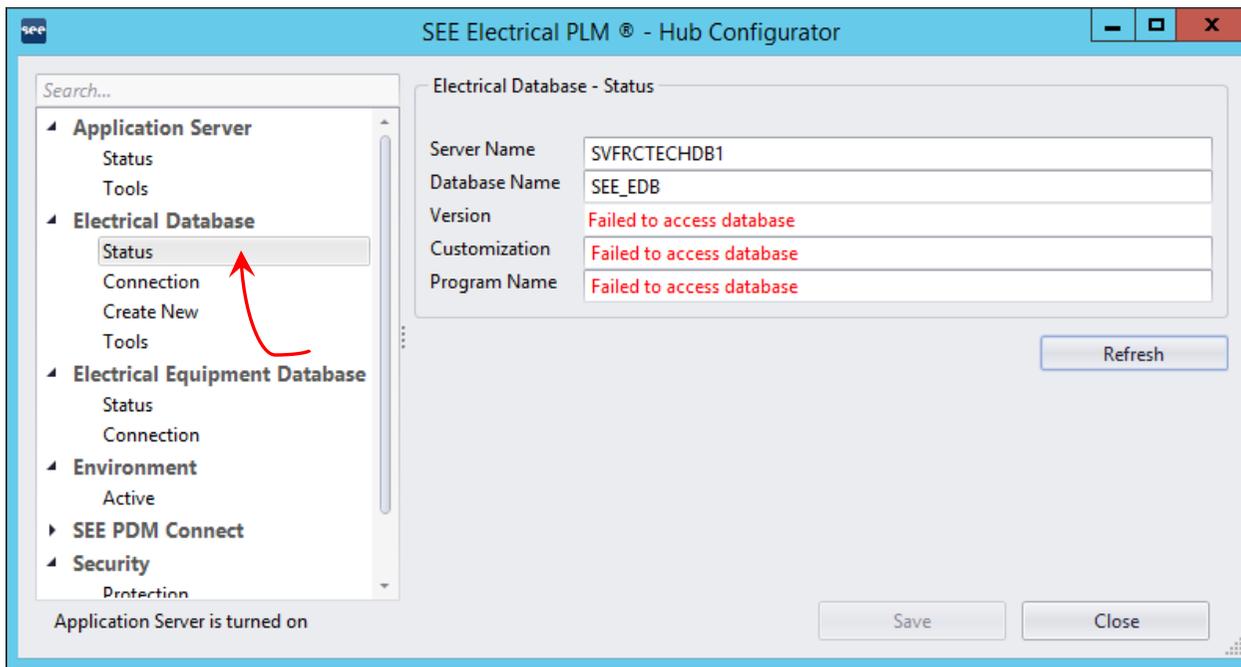For an applicative view of the application server, run the SEE Electrical PLM ® - Hub Configurator

It shows the current state (on/off) of the application server.

To get a status on its database connections, select the corresponding function in the left pane:

SEE Electrical PLM ® - Hub Configurator

Search...

- ▲ **Application Server**
  - Status
  - Tools
- ▲ **Electrical Database**
  - Status
  - Connection
  - Create New
  - Tools
- ▲ **Electrical Equipment Database**
  - Status
  - Connection
- ▲ **Environment**
  - Active
- ▶ **SEE PDM Connect**
- ▲ **Security**
  - Protection

Electrical Equipment Database - Status

Server Name   SVFRCTECHDB1

Database Name   SEE_EED

Version   4.60.2.0

Refresh

Application Server is turned off

Save   Close

In case of failure of the database connection, note the errors appearing in those windows:

Possible problems are :

- The database server is off
- The database server is not reachable on the network
- The user running the com+ service has no right to access to the SEE EDB database